

WHAT'S HAPPENING

AT



A message from our ACTING CEO

Welcome to the Spring/Summer edition of our newsletter.

I am pleased to announce AHL's Board of Management have engaged Mr. John Lysaught as AHL's new CEO. John is due to commence work at AHL on the 4th November 2019. We will include a "meet the new CEO" message in the next newsletter.

It has been a busy few months here at Advance Housing, we have been focusing on how we can improve the service we provide to our tenants. With this in mind we have set up a new Tenant and Community Engagement Program with our first events being held during Mental Health Week (7th to 12th October 2019). This included Bingo with afternoon tea and assisting tenants to attend the Camp Quararup Open Day. The Tenant and Community Engagement Team will be arranging a Tenant Forum to be held within the next few months. I encourage you to attend so you can share your stories and ideas on how we can best help you through the Program whilst enjoying some light refreshments. We will rotate staff in and out of the Tenant and Engagement Program throughout the year, and welcome tenants to join the team also. We are excited about this program and hope you will join us in our efforts to help others.

Spring is here, are you enjoying the moderate temperatures (not too hot and not too cold)? It is an especially beautiful time of year as plants and trees start to blossom and flower. Time to slip, slop slap as you head out into the sunshine and enjoy seasonal fruits including avocados and mangoes.

I hope you enjoy this edition of the newsletter. Please let us know if there is anything you would like us to include in the next newsletter.



Opening hours

Monday – Friday

9.00am – 3.00pm

8.00am – 9.00am and 3.00pm – 4.30pm

Strictly by appointment only

Our contact details

Phone: (08) 9845 9697

Fax: (08) 9841 7135

Email: admin@advancehousing.com.au

STUDENT HOUSING DEVELOPMENT

Below are some recent photos of the progress of our new Student Housing units.

The project is on target for completion in September 2020.



Q & A

What is Contents Insurance and do I need it?

Contents insurance provides a level of financial protection against damage, theft or loss of personal possessions – the ‘contents’ of your home. This may include anything from a pair of designer sunglasses to a flat screen TV, to your furniture and carpets.

While it is not a requirement that you hold Contents Insurance as a tenant, it is certainly something that we would strongly recommend to any householder. In the unlikely event that disaster strikes, think about how you would be able to replace all of your household possessions. A Contents Insurance policy can certainly give you peace of mind should a situation like this arise.

Do you know where your “Mains Water Meter” is at your property?

It is a very important to know where your mains water meter is located at your property. A situation may arise that will require you to turn off the main supply ie. a burst water pipe, a burst flexi-hose under a sink, a broken tap washer or a fault with your toilet cistern. By turning off the main supply you can reduce the potential damage to your personal items, the property itself and also prevent excessive loss of this precious resource. Most meters are located somewhere along the front boundary. If you are unsure of your meter location, please ask your Property Manager.

Sprinklers and Reticulation

With spring now here and warmer weather, it is time to start watering your gardens and lawns. Please be mindful that restrictions are in place for using sprinklers. If you are unsure of your watering days, please contact the Water Corporation on 1300 659 951 or visit the website www.watercorporation.com.au/save-water/watering-days

Are you eligible for a water concession?

Don't forget to check and find out if you are eligible for a water concession with the Water Corporation. Call Water Corporation on **1300 659 951** if you are unsure about your eligibility or if you are not sure if you are already receiving the concession.