

FACT SHEET

Tenant Code of Conduct



All tenants have both rights and responsibilities under the Western Australian Residential Tenancies Act (1987). The Tenant Code of Conduct has been designed and developed to help you understand your rights and responsibilities in a clear and simple way.

As a tenant of Advance Housing you are expected to:

- Pay your rent and water charges on time - call us straight away if you get into difficulty with payments
- Look after your property and keep it clean and tidy
- Let us know straight away if your property needs any repairs or maintenance
- Read letters or notices from Advance Housing, and respond promptly to any actions you are required to undertake - call us if there is anything you don't understand
- Provide Advance Housing with accurate information and update us if your personal details or circumstances change
- Give Advance Housing or their contractors access to the property when required
- Treat your neighbours and Advance Housing staff and contractors with courtesy and respect regardless of their cultural identity, race, ability, gender, sexual orientation or age
- Show respect and cooperation in common areas if you live in a unit block or complex
- Ensure that you or your visitors do not intentionally damage the property
- Ensure that you and your visitors respect the peace and privacy of your neighbours
- Ensure that you and your visitors do not subject your neighbours to verbal abuse, harassment, aggressive behaviours, violence or threats of violence
- Ensure that you and your visitors do not use the property for any illegal purpose
- Ensure all your visitors understand and respect your responsibilities
- Leave the property in good condition at the end of your tenancy

For more information about the Tenant Code of Conduct please contact Advance Housing on 9845 9697 or email admin@advancehousing.com.au