

FACT SHEET

Transitional Housing



What is transitional housing?

Transitional accommodation is short term accommodation linked to a support service. Transitional accommodation is not permanent and usually is only provided for clients for 12 – 24 months maximum.

Transitional housing provides a platform for people to actively engage with support services and to find long term accommodation suited to their particular needs.

What are your responsibilities as a tenant?

You must meet all of the terms of the Residential Tenancy Agreement including:

- pay the rent on time and in the way agreed
- keep the premises clean and undamaged and leave it in the same condition it was in when you moved in, less wear and tear
- keep to the terms of the tenancy agreement
- respect neighbours' right to peace and quiet
- not use the premises for illegal purposes

In addition, in order to maintain eligibility for the transitional housing program, you are expected to actively engage with your support provider and to actively work with them to identify appropriate long term accommodation in order to exit the transitional housing. This may mean securing rental accommodation in the private market. As transitional housing is not a long-term option, you will need to maintain an up-to-date application on the Department of Communities – Housing Joint Waitlist and complete a change of circumstance form if there are any changes that would impact on your application.

What are your support provider's responsibilities?

Your support provider will work with you to develop an agreed Support Plan. Support Plans have been devised to identify areas where support is needed and to agree goals and outcomes that will help to address the problems.

Things that a Support Plan may cover include:

- Access to correct benefit entitlements
- Budgeting

- Accessing specialist support/advice
- Accessing health care services
- Daily living skills
- Emotional well-being
- Accessing longer term housing options

Your Support Plan should clearly identify how the service will work with you to exit from the transitional housing to a longer term housing option. The housing options available to you will be based on your needs and circumstances. Advance Housing will work with you and your support provider to identify suitable options.

If you have any problems during your tenancy you should contact your support provider or Advance Housing. By acting early we can work together to resolve problems so that you can sustain your transitional accommodation and meet your support needs.