



Conflict of Interest- Easy Read Policy

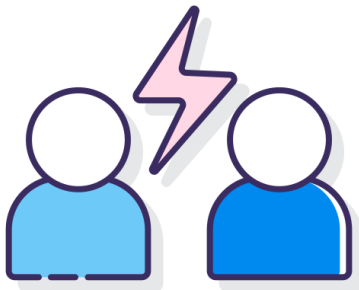


Who wrote this policy?

Advance Housing wrote this policy.

We wrote it in an Easy Ready way.

We use pictures to help explain ideas.



What is a conflict of interest?

A conflict of interest happens when someone:

- Uses their job to get something for themselves
- Makes decisions that help them, not you
- Acts in a way that is unfair



We must:

- Always act in your best interest
- Treat you fairly and equally
- Not give better treatment to other people
- Tell you if a conflict of interest happens
- Make sure you can make your own choices



Your rights

You have the right to:

- Make your own decisions
- Choose your own provider
- Get clear and honest information
- Not be pressured to choose us



Need more help?

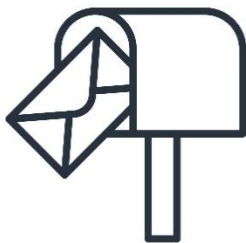
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